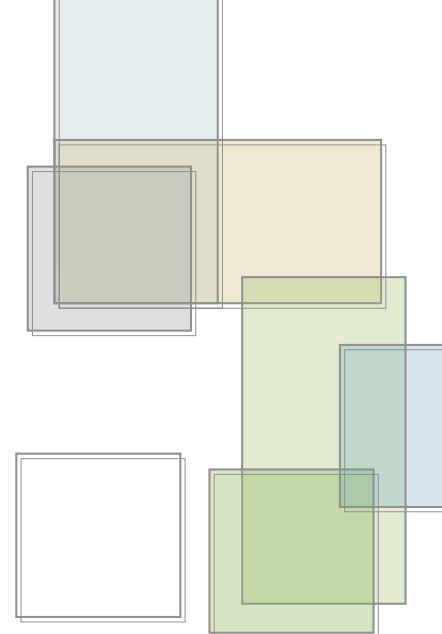


S1 Enterprise 3.5 Teller

- Using S1 Enterprise 3.5 Teller
- S1 Enterprise 3.5 Teller Administration
- S1 Enterprise 3.5 Teller Installation and Configuration
- S1 Enterprise 3.5 Teller Customization



USING S1 ENTERPRISE 3.5 TELLER

Duration

1 day

Goal

This course provides participants with a thorough understanding of the user interface of S1 Enterprise Teller, enabling them to perform transactions with customers efficiently, and carry out a range of daily maintenance tasks.

Audience

Primary: Tellers, supervisors

Secondary: Implementers and administrators

Delivery

Instructor-led, practical (lab-based)

Courseware

- Participant workbook
- Instructor Guide
- Presentation
- Configuration data/databases

Course outline

SUBJECT TO CHANGE WITHOUT NOTICE AS COURSE DEVELOPS

Module 1: Overview

- Overview of Enterprise Platform architecture and functionality
- Introduction to the functionality of Enterprise Teller.

Module 2: Teller Functions

- Navigating Teller
- Sign-on and sign-off tasks
- Batches and end-of-day operations
- Supervisor overrides
- Recording internal selling between drawers
- Performing pay/get transactions
- Utilizing check truncation
- Performing transactions outside of pay/get
- Order processing
- Finding transaction records
- Posting general ledger transactions
- Keeping track of negotiable items
- Verifying signatures
- Marketing messages, teller referrals, and alerts

Module 3: Supervisor Functions

- Allocating user passwords
- Changing a user's password
- Resolving sign-on and password issues
- Clearing a user from a workstation
- Recovery from offline and emergency modes
- Responding to requests for supervisor overrides
- Viewing statistics
- Recording stock exchanged with external sources
- Performing transactions for customers of affiliate Institutions

Module 4: Supervisor Administration

- Operator maintenance
- Configuring devices

S1 ENTERPRISE 3.5 TELLER ADMINISTRATION

Duration

2 days

Goal

Participants will learn how to administer S1 Enterprise teller using the S1 Application Manager (SAM).

Audience

Primary: System Administrators (hosted and on-premise)

Secondary: Implementers and supervisors, operations personnel

Delivery

Instructor-led, practical (lab-based)

Courseware

- Participant workbook
- Instructor Guide
- Presentation
- Configuration data/databases

Course outline

SUBJECT TO CHANGE WITHOUT NOTICE AS COURSE DEVELOPS

Module 1: Introduction

- Overview of Teller administration
- Signon tasks
- Administration desktop
- Admin setup for multi-level organizations

Module 2: Basic setup

- Working with branches
- Working with cash boxes
- Working with cash dispenser machines
- Setting up workstations
- Group maintenance
- Operator maintenance

Module 3: Negotiable items

- Working with drawers for negotiable items
- Maintaining definitions of negotiable items
- Working with articles of negotiable items
- Defining accounts for negotiable items

Module 4: Foreign Exchange Setup

- General foreign exchange setup
- Working with drawers for foreign currency exchange
- Maintaining foreign currency definitions
- Defining accounts for foreign currency exchanges
- Working with drawers for bullion
- Maintaining bullion type codes
- Working with Value Added Tax (VAT) rates
- Working with articles of bullion
- Defining accounts for bullion exchanges

S1 ENTERPRISE 3.5 TELLER INSTALLATION & CONFIGURATION

Duration

2 days

Goal

Participants will learn how to install, deploy, configure and maintain S1 Enterprise Teller.

Audience

Primary: Implementers

Secondary: Systems Administrators (on-premise) and S1 operations personnel

Delivery

Instructor-led, practical (lab-based)

Courseware

- Participant workbook
- Instructor Guide
- Presentation
- Configuration data/databases

Course outline

SUBJECT TO CHANGE WITHOUT NOTICE AS COURSE DEVELOPS

- S1 Enterprise Teller overview
- Understanding the installation process
- Installation prerequisites
- Installation procedure
- Using the Eclipse S1 Environment Manager
- Configuring and deploying the database server
- Configuring and deploying the application server
- Configuring and deploying the batch client

Courses	Audience					
	General Personnel	Teller	Supervisor	System Administrator (hosted)	System Administrator (on premises) & S1 operators	Implementer
Using S1 Enterprise 3.5 Teller	½ day (Overview only)	1 day	1 day			
S1 Enterprise 3.5 Teller Administration				1 day	1 day	1 day
S1Enterprise 3.5 Teller Installation & Configuration					2 days	2 days
Total days	½ day	1 day	1 day	1 day	3 days	3 days
Certification	None	Certified teller	Certified Supervisor	Administrator (hosted)	Administrator (on-premises)	Implementer

S1 ENTERPRISE 3.5 TELLER CUSTOMIZATION

Duration

Varies according to options selected

Goal

This course prepares participants to undertake customization and extension of Enterprise Teller using S1's model-driven development.

Audience

Developers

Delivery

Instructor-led, practical (lab-based) and demonstration

Courseware

- Presentation
- Instructor Guide
- Participant Guide (includes Technical Publications)

For prerequisites and module content, see our brochure
S1 Enterprise 3.5 Customization Courses

S1 Corporation is a leading global provider of integrated front-office applications for more than 3,000 banks and insurance providers around the world. Comprised of applications that address virtually every market segment and delivery channel, S1 solutions help integrate and optimize an institution's entire front office, resulting in increased operational efficiencies, revenue opportunities and overall customer satisfaction.



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